



Supremo
By Nanosystems

**The solution for
remote monitoring
and support**



Trusted solution for Remote Desktop Control

Provide **technical support** and **access unattended computers** and **servers** anytime and anywhere.

Supremo allows **secure connections**, and makes it easy for you to **troubleshoot technical issues** faster and make users happy.

It is also an effective solution for **remote working**.



Choose Supremo.
You're in good company.

- +1.4 million active clients per day
- distributed in 150 countries
- available online since 2013

Ease-of-use and versatility

Set up easy **remote desktop connections**. This software is an all-in-one solution for **remote access**, **remote monitoring** and **management**.

Supremo has an **intuitive** and **easy-to-use interface**. Just download and run the software, **without having to register an account**.

Available for **major operating systems**.



Why Supremo?

- ✓ Reliable and scalable for companies of all sizes.
- ✓ Secure, thanks to encryption, 2FA, ID whitelist and connection confirmation.
- ✓ No registration required.
- ✓ Easy to use and competitive pricing.
- ✓ Integrable via API into third-party software (RMM, CRM, ERP, Help Desk apps).



Unattended access

Just a **few clicks** to launch, install and gain easy access to **unattended computers or servers**.

File transfer

Secure and reliable file transfer to and from remote PCs to **share files and folders** between computers during control sessions.

Remote printing

Work on docs in distant endpoints and **easily print to your local printer**. Just need to enable this feature on the remote device.

Online address book

Instantly **check whether contacts are online or offline** without having to try to start the connection. Unlimited contacts can be saved.



Customisable

You will be able to configure a **custom interface** with your brand or logo to distribute to your customers.

Automatic installation

Configure and remotely **install the software automatically** and/or en masse on all devices in a network.

Support Queue

Enable the **Support Queue** to receive and **manage all the support requests** from your customers.

Connections monitoring

Check all **incoming and outgoing connections** of the devices connected to your account.



User management

Create and control each individual user and **operator in the team**. Share functionalities and support activities with your staff.

Support billing

You can charge for **remote support** by associating **different billing** types according to the contracts you have with your customers.

RMM

Real-time monitoring of processes, services, events and all monitored device information, including **hardware/software** inventory.

OS patch management

Gain visibility and minimise risks across your IT infrastructure through **centralised management** of **updates** and **security patches**.

A woman with long brown hair, wearing a grey t-shirt, is sitting at a table in a cafe. She is smiling and looking down at a smartphone in her hands. In the background, there are other people and the interior of the cafe, which is softly blurred.

Your ally for mobile support

Imagine being able to solve **technical problems** on smartphones, tablets and Android devices in real time, **wherever you are**.

Supremo makes it possible!

Provide **instant technical support** and resolve issues quickly and efficiently. Also perfect for managing Smart Retail devices such as POS and cashiers for efficient store management.

With **Supremo Mobile** you can:

- Reduce support costs: forget about travel and on-site assistance, **optimising your budget**.
- Improve control over company devices: **manage** your Android devices **centrally**, ensuring **security** and **continuity**.

Business continuity is our priority

User experience is paramount to us.

Act without interrupting users with annoying registrations and credential logins.

Allow employees to work **anywhere, anytime** and on **any device**. Enable IT teams to remotely access and manage workstations with **attended** and **unattended support**.

Our top priority is to deliver the best user experience and **minimise resolution times**.

