Supremo
By Nanosystems

THE SOLUTION FOR REMOTE MONITORING AND SUPPORT

DISTRIBUTED IN 150 COUNTRIES

DESIGNED FOR PROFESSIONALS AND COMPANIES

As an IT professional, you are responsible for providing support to your customers quickly and effectively.

Supremo allows you to monitor, access and control remote devices rapidly and securely.

With a comprehensive feature set, it simplifies your IT management.

It is also an effective solution for remote working.

PROVIDE ACCESSIBLE SUPPORT

Support your customers wherever they are, without having to register an account, install VPNs or configure routers and firewalls.

Supremo has an intuitive and easy-to-use interface and all you have to do is ask the customer to download and start it up.

Available for major operating systems

iOS

WHY SUPREMO?

✓ No registration required.

✓ Easy to use and competitive pricing.

✓ Reliable and scalable for companies of all sizes.

✓ Secure, thanks to encryption, 2FA, ID whitelist and connection confirmation.

✓ Integrable via API into third-party software (RMM, CRM, ERP, Help Desk apps).

✓ Guarantees backward compatibility and updates.

UNATTENDED ACCESS

Want to perform maintenance on computers and Servers when your customers are not at work? Just one click to install and get unattended access

ONLINE REPORTS

Collect, visualize, filter and export detailed connection reports: an essential feature to manage your team and simplify billing

CUSTOMISABLE

You can customise the software interface to be distributed with your brand or logo. Customers just need to download the exe and run it

AUTOMATIC INSTALLATION

You can use it on thousands of endpoints without problems, configuring and installing it automatically on all devices in a network

MOBILE SUPPORT

Take advantage of your mobile devices
to connect to computers and servers.
With Supremo Mobile Assist
you can also control Android devices

SUPPORT BILLING

You can charge for remote support
by associating different billing types
according to the contracts you have with
your customers

RMM

Real-time monitoring of processes, services,
events and all monitored
device information, including
hardware/software inventory

SUPPORT TEAM

Create an organised
Support Team to manage
and share support
and assistance with your staff

CHOOSE SUPREMO. YOU'RE IN GOOD COMPANY

+1.2 MILLION ACTIVE CLIENTS PER DAY

DISTRIBUTED IN 150 COUNTRIES

AVAILABLE ONLINE SINCE 2013

A CONVENIENT AND COMPREHENSIVE SOLUTION FOR MODERN IT TEAMS

Grow your business with flexible licensing and extremely competitive yearly or quarterly plans.

Supremo is based on the number of simultaneous connections.
You can enable unlimited devices and users and connect to an unlimited number of remote endpoints, no matter if computers or servers.

Not sure which version you need?
Start exploring the one that suits your needs, with no unexpected costs: buy today, activate the licenses when you want!

AVAILABLE PLANS

	SOLO	BUSINESS	PROFESSIONAL
Simultaneous connections	1	3+	3+
Enabled devices and users	unlimited	unlimited	unlimited
Remote endpoints (also unattended)	unlimited	unlimited	unlimited
Online address book	unlimited	unlimited	unlimited
Unattended access	✓	✓	✓
Multi-Platform	✓	✓	✓
Automatic updates	✓	✓	✓
Chat and file transfer	✓	✓	✓
Multi-monitor support	✓	✓	✓
Supremo custom	✓	✓	✓
Remote printing	✓	✓	✓
Online reports	✓	✓	✓
API integration	✓	✓	✓
Technical support	✓	✓	✓
Shortcut functionality	✓	✓	✓

	SOLO	BUSINESS	PROFESSIONAL
Configuration via command line	✓	✓	✓
Mobile support	✓	✓	✓
Access passwords customization	✓	✓	✓
Access policy setting	✓	✓	✓
Advanced reports	✗	✗	✓
Support queue and team	✗	✗	✓
Supremo custom PRO	✗	✗	✓
Assistance billing	✗	✗	✓
Automatic installation and mass deployment	✗	✗	✓
License usage control	✗	✗	✓
Licence sharing	✗	✗	✓
RMM - Remote device management	✗	✗	✓
RMM - Device health monitoring	✗	✗	✓
RMM - Services, processes and event logs	✗	✗	✓
Patch and update management	✗	✗	✓

CUSTOMISE YOUR REMOTE SUPPORT EXPERIENCE

Seamlessly integrate Supremo into your systems and applications to provide users and customers with a greater service.

Either through command-line interface, API or custom integration, Supremo can pair with third-party solutions to save you time and prevent any issues.

Do you use tools that don't have Supremo built in?

Check out our dedicated resources or contact us for integration details.

THE RESELLER PROGRAM

Transparency and no constraints.

Joining the program is completely free and does not require any kind of registration fees. Also, there is no need to enter into any exclusive or binding agreement for the resale of Supremo.

Resellers also benefit from competitive pricing and periodic special offers.

Starting with a basic discount, it is possible to get volume discounts and further progressive discounts based on the turnover generated.

Resellers have a dedicated Reserved Area to activate and manage licenses, as well as marketing materials to promote the software to end customers.

Supremo comes with support and updates.

Information resources such as tutorials, videos, and FAQs are available to share with your customers.

An important aspect of the licenses is the possibility to activate them at any time under the *"buy today, activate when you want"* model.
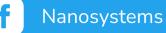
www.supremocontrol.com

Nanosystemssrl

Nanosystems

Supremo Remote Desktop

Nanosystems

REMOTE MONITORING, ACCESS AND SUPPORT MADE EASY AND FAST

The complete remote monitoring and support software

Designed for IT professionals and companies